

# 2023/2024 School Year REGISTRATION PACKET INSTRUCTIONS

Parents/Guardians of students receiving School-Based Services must complete ALL HIGHLIGHTED SECTIONS

on every page of the attached packet.

#### Please note the following:

- Page 1 \*Both Parents/Legal Guardians Information must be recorded on form and documentation submitted if a parent's legal rights have been terminated.
- Page 3 ★Initial as indicated 3 times
  - \*Sign and date
- Page 4 \*Complete Applicable Insurance Information Section
  - \*Include copy of your card if possible
  - \*If the student has no insurance, provide your contact details and we will contact you to assist with applying for our Sliding Fee Scale Discount Program.
- Page 5 ★Sign and date
- Page 6 \* Initial as indicated 1 time
  - **★**Sign and date
- Page 8 ★Sign and date
- Page 10 Only Complete if student is receiving School-Based Medical Services
  - \*Initial as indicated 2 times
  - \*Sign and date
- Page 11 Only Complete if student is receiving School-Based Dental Services
  - \*Initial as indicated 2 times
  - **★**Sign and date

Upon completion, if the student is receiving:

Medical Services, submit Pages 1-10 completed with 6 areas Initialed and 5 Signatures

Dental Services, submit Pages 1-9 & 11 completed with 6 areas Initialed and 5 Signatures

Medical & Dental Services, submit Pages 1-11 completed with 8 areas Initialed and 6 Signatures



### **PATIENT REGISTRATION FORM**

(Please Print)

| Grade:   |  |
|----------|--|
| Teacher: |  |
|          |  |

| P/                                                             | ATIENT DEM          | OGRA      | PHIC INFORMA                         | TION    | SCHOOL:                                 |                   |
|----------------------------------------------------------------|---------------------|-----------|--------------------------------------|---------|-----------------------------------------|-------------------|
| Patient's Legal Name (First, Middle Initial, Last)             | <mark>:</mark>      |           |                                      | Soc     | cial Security Number:                   | Birth Date:       |
|                                                                |                     |           |                                      |         |                                         | / /               |
| Preferred First Name:                                          |                     |           | Maiden Name:                         | 1       |                                         | Gender at Birth:  |
|                                                                |                     |           |                                      |         |                                         | ☐ Male            |
|                                                                |                     |           |                                      |         | Tour                                    | Female            |
| Physical Street Address:                                       |                     |           | City:                                |         | State:                                  | Zip Code:         |
|                                                                |                     |           |                                      |         |                                         |                   |
| Mailing Address: Same as Above                                 |                     |           |                                      |         | Martial Status:                         | _                 |
|                                                                |                     |           |                                      |         | ☐ Married ☐ Singl                       |                   |
| Email Address:                                                 |                     | Primary F | Phone Number where                   |         | ☐ Divorced ☐ Sepa<br>Secondary Phone Nu |                   |
| Lindi Address.                                                 |                     |           | s can be left:                       |         | messages can be left                    |                   |
|                                                                |                     | (         | )                                    |         | ( )                                     |                   |
| @gmail.com @hotmail.com @yahoo.com                             | m@live.com          | ☐ Home    | Phone Cell Phone                     | Other   |                                         | ell Phone 🗌 Other |
| Preferred Pharmacy:                                            |                     |           | Preferred Pharmacy S                 | treet & | City:                                   |                   |
|                                                                |                     |           |                                      |         |                                         |                   |
| Does the patient have any problems with:   Vi                  | ision 🔲 Hearing     | j 🗌 Re    | eading Speaking                      | Expla   | in for any boxes checke                 | d:                |
|                                                                |                     |           |                                      |         |                                         |                   |
|                                                                |                     |           |                                      |         |                                         |                   |
|                                                                |                     |           | RDIAN INFORM                         |         |                                         |                   |
|                                                                |                     | _         | parent(s) and/or leg                 |         | • •                                     |                   |
| *Legal documentation is required if perso<br>Name:             | n(s) listed are no  | ot the cl | Istodiai parent(s) or i<br>Phone Nur |         | ent's legal rights have                 | Birth Date:       |
| wante.                                                         |                     |           | /                                    | 11DCI . |                                         | birtir bate.      |
|                                                                |                     |           | Ĺ                                    | )       |                                         | / /               |
|                                                                | Address: 🗌 Same a   | as Child  |                                      |         |                                         |                   |
| Mother ☐ Father ☐ Legal Guardian*  *Attach legal documentation |                     |           |                                      |         |                                         |                   |
| Name:                                                          |                     |           | Phone Nur                            | mber:   |                                         | Birth Date:       |
|                                                                |                     |           | (                                    | )       |                                         | 1 1               |
| Delationship Types                                             | Address: Same a     | oc Child  | (                                    | ,       |                                         | / /               |
| Relationship Type:  Mother Father Legal Guardian*              | iddress: [_] Same a | as Crilla |                                      |         |                                         |                   |
| *Attach legal documentation                                    |                     |           |                                      |         |                                         |                   |
|                                                                | DEDCOM(S)           | WII.0     | MAY BE NOTIFE                        |         |                                         |                   |
| IN CASES OF EN                                                 |                     |           | MAY BE NOTIFI                        |         | AL GUAPDIAN                             |                   |
| This does not give the individual(s)                           |                     |           |                                      |         |                                         | edical records.   |
| Name:                                                          | Phone Num           |           | , , ,                                |         | elationship to Patient:                 |                   |
|                                                                |                     |           |                                      |         |                                         |                   |
| Name:                                                          | Phone Num           | ıber:     |                                      | Re      | elationship to Patient:                 |                   |
|                                                                |                     |           |                                      |         |                                         |                   |
| Name:                                                          | Phone Num           | ber:      |                                      | Re      | elationship to Patient:                 |                   |
|                                                                | one ream            |           |                                      | "       | cationismp to redefice                  |                   |
|                                                                |                     |           |                                      |         |                                         |                   |



#### All questions must be answered

Katy Trail Community Health (KTCH) is required to ask the following information from all patients served to help us obtain Federal funding to support our community.

| Please check <u>all that apply</u>                                                                                                                                                                                                                                              | LANGUAGE:         |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| ,                                                                                                                                                                                                                                                                               |                   |
| ☐ White   ☐ Not Hispanic, Latino/a or Spanish Origin   ☐ Spanish                                                                                                                                                                                                                |                   |
| ☐ Black/African American ☐ Another Hispanic Latino/a or Spanish Origin ☐ Russian                                                                                                                                                                                                |                   |
| American Indian/Alaskan Native                                                                                                                                                                                                                                                  | 1                 |
| Asian Indian Puerto Rican Other:                                                                                                                                                                                                                                                |                   |
| ☐ Chinese ☐ Cuban ☐ Cuban                                                                                                                                                                                                                                                       |                   |
| ☐ Filipino ☐ Choose not to disclose ☐                                                                                                                                                                                                                                           | _                 |
| ☐ Japanese                                                                                                                                                                                                                                                                      |                   |
| ☐ Korean                                                                                                                                                                                                                                                                        |                   |
| ☐ Vietnamese GENDER IDENTITY: SEX BY OR                                                                                                                                                                                                                                         | IENTATION:        |
| ☐ Other Asian ☐ Male ☐ Straight of                                                                                                                                                                                                                                              | or heterosexual   |
| □ Native Hawaiian   □ Female     □ Lesbian, expression                                                                                                                                                                                                                          | gay or homosexual |
| ☐ Other Pacific Islander ☐ Transgender Male (Female-to-Male) ☐ Bisexual                                                                                                                                                                                                         |                   |
| ☐ Guamanian or Chamorro ☐ Transgender Female (Male-to-Female) ☐ Somethin                                                                                                                                                                                                        | ng else           |
| ☐ Samoan ☐ Gender Neutral ☐ Don't kno                                                                                                                                                                                                                                           | DW .              |
| ☐ Choose not to disclose ☐ Choose not to disclose ☐ Choose n                                                                                                                                                                                                                    | ot to disclose    |
|                                                                                                                                                                                                                                                                                 |                   |
|                                                                                                                                                                                                                                                                                 |                   |
| HIGHEST LEVEL OF EDUCATION: HOUSING: ARE YOU A                                                                                                                                                                                                                                  | VETERAN?          |
| ☐ Not yet in school ☐ Own ☐ Yes                                                                                                                                                                                                                                                 |                   |
| ☐ Pre-School/Kindergarten ☐ Rent ☐ No                                                                                                                                                                                                                                           |                   |
| ☐ Grade School ☐ Public Housing (Income-Based)                                                                                                                                                                                                                                  |                   |
| ☐ Middle School ☐ Homeless ☐ EMPLOYME                                                                                                                                                                                                                                           | ENT STATUS:       |
| —                                                                                                                                                                                                                                                                               |                   |
| ☐ High School (Currently) Homeless Status: ☐ Full Time                                                                                                                                                                                                                          |                   |
| ☐ High School (Currently)       Homeless Status:       ☐ Full Time         ☐ High School Grad/GED       Doubling Up (staying with others)       ☐ Part Time                                                                                                                     |                   |
|                                                                                                                                                                                                                                                                                 |                   |
| ☐ High School Grad/GED ☐ Doubling Up (staying with others) ☐ Part Time                                                                                                                                                                                                          |                   |
| ☐ High School Grad/GED ☐ Doubling Up (staying with others) ☐ Part Time ☐ Did Not Complete High School ☐ Street ☐ Seasonal                                                                                                                                                       |                   |
| ☐ High School Grad/GED       ☐ Doubling Up (staying with others)       ☐ Part Time         ☐ Did Not Complete High School       ☐ Street       ☐ Seasonal         ☐ Technical/Trade School       ☐ Shelter       ☐ N/A                                                          |                   |
| ☐ High School Grad/GED       ☐ Doubling Up (staying with others)       ☐ Part Time         ☐ Did Not Complete High School       ☐ Street       ☐ Seasonal         ☐ Technical/Trade School       ☐ Transitional Housing                                                         |                   |
| ☐ High School Grad/GED       ☐ Doubling Up (staying with others)       ☐ Part Time         ☐ Did Not Complete High School       ☐ Street       ☐ Seasonal         ☐ Technical/Trade School       ☐ Transitional Housing                                                         |                   |
| ☐ High School Grad/GED       ☐ Doubling Up (staying with others)       ☐ Part Time         ☐ Did Not Complete High School       ☐ Street       ☐ Seasonal         ☐ Technical/Trade School       ☐ Transitional Housing         ☐ College Graduate       ☐ Transitional Housing |                   |
| ☐ High School Grad/GED ☐ Doubling Up (staying with others) ☐ Part Time   ☐ Did Not Complete High School ☐ Street ☐ Seasonal   ☐ Technical/Trade School ☐ Shelter ☐ N/A      Part Time   ☐ Seasonal ☐ N/A      Income Status:                                                    |                   |
| High School Grad/GED                                                                                                                                                                                                                                                            |                   |
| High School Grad/GED                                                                                                                                                                                                                                                            |                   |



#### **CONSENTS & AGREEMENTS**

#### **Consent to Treat**

By signing below I am giving consent for myself/my ward to receive any treatment as deemed necessary by the attending health care provider. KTCH provides services without regard to religion, race, color, national origin, handicapping condition, age, sex, number of pregnancies, or marital status. By signing below I also consent to treatment for myself/my ward by KTCH dental providers and/or students from UMKC school of dentistry and SFCC when or if dental services are provided. Additionally, title X services are provided solely on a voluntary basis and acceptance of a family planning service is not a prerequisite to eligibility or receipt of any other service.

| Initial:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Receipt to Obtain External Prescription History:  By signing below, I am giving consent for KTCH to view my external presription history via our electronic medical record system (eClinical Works). This will allow my provider to have information regarding medications i'm taking in order to minimize adverse drug reactions. By accepting this, you understand that prescription history from multiple unaffiliated medical providers, insurance companies, and pharmacies may be viewed by your provider and authorized staff. This consent will remain in effect until the day you revoke your consent in writing. If you choose to revoke this consent, it will not have an effect on your treatment. |
| Initial:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Consent & Agreement for Patient Portal:  We are committed to protecting your personal health information in compliance with the law. By signing below you are requesting that we register your email for our patient portal (Healow). By signing below, you are also acknowledging that you have read, fully understand, agree and aware of the risks and benefits associated with online communication via patient portal. You agree to adhere to the policies set forth by KTCH as well as any other instructions or guidelines that may be imposed for online communications.                                                                                                                               |
| Initial:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| By signing below I am acknowledging that I have completed the information in this packet to the best of my knowledge. By signing below and initialing on the above lines, I am acknowledging that I have read and understand the above information.                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| SIGNATURE: DATE:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| PRINTED NAME:  Relationship to Patient:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |



### **INSURANCE INFORMATION**

## Please provide a copy of ALL insurance cards

|                                            | ME                                                                                                             | EDICAL INSURANC                          | E INFORM      | 1ATIO                     | N                                                                              |                                      |
|--------------------------------------------|----------------------------------------------------------------------------------------------------------------|------------------------------------------|---------------|---------------------------|--------------------------------------------------------------------------------|--------------------------------------|
|                                            | Insurance Name:  Medicare Medicare                                                                             | dicaid BCBS/Anthem                       | Tricare  Oth  | ner Comn                  | nercial:                                                                       |                                      |
| PRIMARY                                    | Subscriber Name:                                                                                               |                                          | Subscrib      | er Phone                  | Number:                                                                        | Subscriber Birth Date:               |
| MEDICAL<br>INSURANCE                       |                                                                                                                |                                          | (             | )                         |                                                                                | / /                                  |
| INSURANCE                                  | Subscriber SSN:                                                                                                | Subscriber Address:                      | 1             |                           | Subscriber Relations  Mother Father                                            | ship to Patient:<br>er               |
|                                            | Insurance Name:  Medicare Medicare                                                                             | dicaid BCBS/Anthem                       | Tricare 🗌 Oth | ner Comn                  | nercial:                                                                       |                                      |
| SECONDARY<br>MEDICAL                       | Subscriber Name:                                                                                               |                                          | Subscrib      | er Phone                  | Number:                                                                        | Subscriber Birth Date:               |
| INSURANCE                                  |                                                                                                                |                                          | (             | )                         |                                                                                | / /                                  |
| (If Applicable)                            | Subscriber SSN:                                                                                                | Subscriber Address:                      | <u> </u>      |                           | Subscriber Relations  Mother Father                                            | s <mark>hip to Patient:</mark><br>er |
|                                            |                                                                                                                |                                          |               |                           |                                                                                |                                      |
|                                            | D                                                                                                              | <b>ENTAL INSURANC</b>                    | E INFORM      | OITA                      | N                                                                              |                                      |
|                                            | Insurance Name:                                                                                                |                                          |               |                           |                                                                                |                                      |
| PRIMARY                                    | Subscriber Name:                                                                                               |                                          | Subscrib      | er Phone                  | Number:                                                                        | Subscriber Birth Date:               |
| DENTAL                                     |                                                                                                                |                                          |               |                           |                                                                                |                                      |
|                                            |                                                                                                                |                                          | (             | )                         |                                                                                | / /                                  |
| DENTAL<br>INSURANCE                        | Subscriber SSN:                                                                                                | Subscriber Address:                      | (             | )                         | Subscriber Relations  Mother Father                                            | 1 1                                  |
|                                            | Subscriber SSN:  Insurance Name:                                                                               | Subscriber Address:                      | (             | )                         |                                                                                | / / / / ship to Patient:             |
| INSURANCE                                  |                                                                                                                | Subscriber Address:                      | (             | )<br>per Phone            | ☐ Mother ☐ Fath                                                                | / / / / ship to Patient:             |
| SECONDARY DENTAL INSURANCE                 | Insurance Name:                                                                                                | Subscriber Address:                      | (             | )<br>per Phone            | ☐ Mother ☐ Fath                                                                | / /<br>ship to Patient:<br>er        |
| SECONDARY DENTAL                           | Insurance Name:                                                                                                | Subscriber Address:  Subscriber Address: | (             | )<br>per Phone<br>)       | Mother Father  Number:  Subscriber Relations                                   | / / /ship to Patient: er             |
| SECONDARY DENTAL INSURANCE (If Applicable) | Insurance Name:  Subscriber Name:  Subscriber SSN:  ee service. If you are Fee Scale (SFS) oper & time of day: |                                          | Subscrit<br>( | )<br>rker (Ch<br>ance for | Mother Father  Number:  Subscriber Relations Mother Father  HW) will be reachi | /   /     /                          |



#### **HIPAA Patient Consent Form**

Our Notice of Privacy Practices provides information about how we may use or disclose Protected Health Information (PHI).

The notice contains a patient's rights section describing your rights under the law. You ascertain that by your signature that you have reviewed our notice before signing this consent. The terms of the notice may change, if so, you will be notified at your next visit to update your signature/date.

You have the right to restrict how your PHI is used and disclosed for treatment, payment or healthcare operations. We are not required to agree with this restriction, but if we do, we shall honor this agreement. The HIPAA (Health Insurance Portability and Accountability Act of 1996) law allows for the use of the information for treatment, payment, or healthcare operations.

By signing this form, you consent to our use and disclosure of your PHI and potentially anonymous usage in a publication. You have the right to revoke this consent in writing, signed by you. However, such a revocation will not be retroactive.

#### By signing this form, I understand that:

- PHI may be disclosed or used for treatment, payment, or healthcare operations.
- The practice reserves the right to change the privacy policy as allowed by law.
- The practice has the right to restrict the use of the information but the practice does not have to agree to those restrictions.
- The patient has the right to revoke this consent in writing at any time and all full disclosures will then cease.
- The practice may condition receipt of treatment upon execution of this consent.

#### Below, please list the individuals you consent for KTCH to share your medical and dental records:

|               |               |                 |          |      | - |
|---------------|---------------|-----------------|----------|------|---|
| Name:         | Relationship: |                 | Phone #: |      |   |
|               | •             |                 |          |      | - |
|               |               |                 |          |      |   |
|               |               |                 |          |      | _ |
|               |               |                 |          |      |   |
|               |               |                 |          |      |   |
|               |               |                 |          |      |   |
|               |               |                 |          |      |   |
|               |               |                 |          |      | _ |
|               |               |                 |          |      |   |
|               |               |                 |          |      |   |
|               |               | •               |          |      |   |
|               |               |                 |          |      |   |
|               |               |                 |          |      |   |
| SIGNATURE:    |               |                 | DATE:    |      |   |
|               |               |                 |          |      |   |
|               |               |                 |          |      |   |
|               |               |                 |          |      |   |
| PRINTED NAME: |               | Relationship to | Patient: |      |   |
|               |               |                 | _        | <br> |   |
|               |               |                 |          |      |   |
|               |               |                 |          |      |   |



# **Katy Trail Community Health Patient Financial Information**

#### **IMPORTANT NOTICE TO OUR PATIENTS-PLEASE READ CAREFULLY**

- Our <u>Sliding Fee Discount Program</u> is designed to help you pay for medical, dental, and behavioral health services provided by KTCH. If you would like to apply for our sliding fee discount program, please ask the front desk for a sliding fee program application or request an appointment with our Sliding Fee Discount Program Coordinator. You must complete the application and provide proof of income to be certified for the sliding fee discount prior to any appointment that you would like the sliding fee to apply.
- Your child may be eligible for a Medicaid program so please ask for an appointment with one of our Care Coordinators to explore this option.
- Your payment today may be by cash, check, or credit / debit card. Your minimum co-pay is due at the time
  of check-in or your appointment will be rescheduled. The only exception will be when your medical/dental
  condition is considered an emergency which will be determined by our triage nurse/dental coordinator
  using guidelines established by our Chief Medical /Dental Officer.
- If you participate in a health insurance network, Katy Trail will be happy to file the insurance claim on your behalf. It is your responsibility to pay the balance of any fees for services not covered under your insurance plan upon receipt of the bill or as agreed upon in your payment plan. Should you foresee needing financial assistance to pay this balance; you must complete the sliding fee application and provide proof of income before the time of service to be certified for the slide at that time.

If you do not participate in a health insurance network & have income over 200% of the poverty level, a

| deposit of \$130 will be required for services you are receiving today. <b>You will also receive a bill for any</b>                                                                                                                                                                                                                                                                                                                                                                   |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>fees in excess of your deposit.</b> Should the fees for medical service be less than your deposit, the difference will be refunded to you. It is your responsibility to pay the balance of any fees for services upon receipt of the bill or as agreed upon in your payment plan.  Initial:                                                                                                                                                                                        |
| Katy Trail firmly believes that a good provider/patient relationship is based upon understanding and good communications. The above information was provided to avoid any misunderstandings. Questions about financial arrangements should be directed to our billing office at 1-877-733-5824 ext. 1156. By signing below as the patient or other patient representative, you acknowledge that you have read this Patient Financial Information sheet and agree to the terms stated. |
| Signature of Patient or Responsible Party  Date                                                                                                                                                                                                                                                                                                                                                                                                                                       |



#### **Patient Rights**

At Katy Trail Community Health, we are committed to providing you a **patient center medical home (PCMH)**. A patient centered medical home is not a place of residence and does not change where you live. Instead a medical home is where you get healthcare and see your primary care provider (PCP). A PCP can be a doctor, nurse practitioner or a dentist. Your PCP leads a team of individuals within the organization who, as a care team, will take responsibility for the ongoing care of each patient. You and your family are an essential part of the care team. As a patient, you have certain rights. Understanding those rights will help you to get the best possible care. You have the right to:

- ☑ Receive compassionate and respectful care regardless of age, sex, race, national origin, religion, disability, or communicable disease.
- ☑ Personal Provider each patient has an ongoing relationship with a primary care provider (PCP) who will give complete and continuous care.
- ☑ Comprehensive Medical Care the PCMH is responsible for meeting the majority of each patient's physical and mental health care needs, including prevention and wellness, acute care, and chronic care. You have the right to be well informed about your diagnosis, treatment, and chances for recovery in words you can understand. This information should include the specific treatment, medical risks, benefits, side effects.
- ☑ Comprehensive Dental Care the PCMH is responsible for meeting the majority of each patient's oral health care needs, including prevention and wellness and acute care. You have the right to be well informed about your diagnosis, treatment, and chances for recovery in words you can understand. This information should include the specific treatment, medical risks, benefits, side effects.
- ☑ Provider Directed Medical Practice the PCP leads a team of individuals within the organization who, as care team, will take responsibility for the ongoing care of each patient. Your care team includes your medical PCP, medical assistant, LPN, behavioral health consultant, care coordinator, and a case manager. The care team will support the patient for self-management of their health and health care goals.
- ☑ Provider Directed Dental Practice the PCP leads a team of individuals within the organization who, as care team, will take responsibility for the ongoing care of each patient. Your care team includes your dental PCP, hygienist, dental assistant, expanded functions dental assistant, behavioral health consultant, and care coordinator. The care team will support the patient for self-management of their oral health and oral health care goals.
- ☑ Whole Person Orientation the PCP is responsible for providing for the entire patient's healthcare needs and takes responsibility for appropriately arranging care with other qualified professionals as needed.
- ☑ Behavioral Health Needs- The PCMH employs or contracts for BH Consultants and Psychiatrists. Your PCP may refer you to behavioral health for either chronic disease management or mental health services.
- ☑ Care is Coordinated the PCMH coordinates care across all areas of the health care system, including specialty care, hospitals, home health care, and community services and supports. Such coordination is particularly critical during transitions between sites of care, such as when patients are being discharged from the hospital.
- ☑ Accessible Services a PCMH delivers services that are easy to get and with shorter waiting times for urgent needs, better in-person hours, and around-the-clock telephone access to a member of the care team. **The after-hours phone number is 660-851-7765**
- ☑ Quality and Safety PCMH's are dedicated to improving quality of care by using evidence-based medicine and clinical decision-making tools to help providers, patients and families make decisions. Patients will always have the right to refuse recommended treatment to the extent permitted by law, and to be told what will happen to you medically if that is your choice. Express verbally or by letter, any complaints or recommendations concerning our services. You may communicate a complaint or grievance in writing at our main site at 821 Westwood, Sedalia, MO 65301, or by calling our main site at 877-733-5824.
- ☑ Privacy You have the right to the privacy and confidentiality of all your records pertaining to your treatment, except as required by law or third party payment. Your medical and dental record can be read only by individuals directly involved in or supervising your treatment, monitoring the quality of your treatment, or authorized by law or regulation. You have the right to access the information contained in your medical record, within the limit of the law and facility policy. Please refer to the KTCH Notice of Privacy for additional information on your privacy rights.



## **Patient Responsibilities**

The care you receive is partially dependent upon your acting in a cooperative manner with your health care providers, including communicating openly and honestly, following treatment plans, and respecting the facility standards of conduct. As a patient at Katy Trail Community Health, you are responsible for:

- 1. Following all facility rules as posted inside and/or outside the clinical facility. Respecting and considering other people, employees, the property of others, and property of Katy Trail Community Health.
- 2. Advising us of any changes in the following:
  Name, Address, Phone Number(s), Insurance Information, Income, and Family Size
- 3. Providing accurate and complete information about current symptoms, medical history, hospitalizations, medications, care obtained outside the practice, self care information, advance directives, and any other matters related to care.
- 4. Following instructions that you and your care team have agreed upon. Follow through on goals for self-management of your health.
- 5. Asking questions about your care that you may not understand or have questions about, including risks of procedures, outcomes, and costs of treatment.
- 6. Knowing what medications or drugs you are taking, why you are taking them, and the proper way to take them according to your PCP's instructions.
- 7. Keeping scheduled appointments, arriving on time for scheduled appointments, and calling at least 4 hours in advance to cancel when you cannot keep a scheduled appointment. KTCH reserves the right to terminate service to patients who do not show for appointments more than three times in a 12 month period.
  - a. **MEDICAL**: New patients are required to arrive 30 minutes in advance of their appointment. Please notify us at least 4 hours in advance of appointment cancellations. After missing four medical/behavioral health appointments within a calendar year the patient will be required to make all future appointments through the triage nurse. Patients may be removed from the list after writing a letter stating what steps they will take to ensure future appointments are not missed.
  - b. **DENTAL:** New patients are required to arrive 30 minutes in advance of their appointment. If you are more than **10 minutes late for your dental appointment**, your appointment will be rescheduled. Please notify us at least 24 hours in advance of appointment cancellations. After missing two dental appointments the patient will be required to meet one of the following criteria, Wait six (6) months to schedule an appointment, write the provider a letter asking for the privilege to be seen again, meet with a care coordinator to discuss barriers to care.
- 8. Attending and supervising your children while in the facility.
- 9. Calling your pharmacy to request a refill 1 week before you run out of your prescription. If authorized by a KTCH provider, your request will be filled within 72 business hours.
- 10. Paying bills and fees promptly as defined in the financial policies.

I have read and understand the Katy Trail Community Health **Patient Rights and Responsibilities** and have been given an opportunity to obtain a copy for my personal records.

| Signature of Patient or Responsible Party    | Date |  |
|----------------------------------------------|------|--|
| **7. Not applicable to onsite school visits. |      |  |



#### **REQUIRED HEALTH HISTORY INFORMATION FOR SERVICES**

| PATIENT NAME:                                            | DOB:                                                                                       | Today's Date:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |  |  |  |
|----------------------------------------------------------|--------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|
| Primary Medical Provider:                                | Last Visit Date                                                                            | 2:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  |  |  |  |
| Tobacco Usage: (smoke or smokeless):   Never used        | tobacco Daily                                                                              | tobacco user                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |  |  |  |
| Have you ever been diagnosed with, or treated for any or | f the following? (Chec                                                                     | k all that apply):                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  |  |  |  |
|                                                          | pe II ells Diabetes                                                                        | <ul> <li>☐ Hypertension (High Blood Pressure)</li> <li>☐ Hypotension (Low Blood Pressure)</li> <li>☐ Joint Replacement</li> <li>☐ Type:</li> <li>☐ Kidney Disease</li> <li>☐ Lupus</li> <li>☐ Mitral Valve Prolapse</li> <li>☐ Non-Epileptic Seizures</li> <li>☐ Obesity</li> <li>☐ Osteoporosis</li> <li>☐ Psychiatric Problems</li> <li>☐ PTSD</li> <li>☐ Rheumatic Fever</li> <li>☐ Rheumatoid Arthritis</li> <li>☐ Scarlet Fever</li> <li>☐ Shortness of Breath</li> <li>☐ Tuberculosis</li> </ul> |  |  |  |  |
| Other Currently Pregnant, Due Date:                      |                                                                                            | Currently Nursing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |  |  |  |
| List any medications that you are currently taking:      |                                                                                            | No Current Medications                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |  |  |  |
| Are you allergic to LATEX? Yes No If yes                 | , what kind of reaction                                                                    | 1?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  |  |  |  |
| Office Use Only: If yes, Enter in tooth                  | chart under allergies AND                                                                  | create "pop-up" note                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |  |  |  |
| List any Drug / Food Allergies                           |                                                                                            | <u>Reaction</u>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |  |  |  |
|                                                          |                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |  |  |  |
|                                                          |                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |  |  |  |
|                                                          |                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |  |  |  |
|                                                          |                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |  |  |  |
|                                                          |                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |  |  |  |
| ☐ No known                                               | Drug/Food Allergies                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |  |  |  |
| Have you had any recent surgery and/or hospitalizations  | Have you had any recent surgery and/or hospitalizations? No Yes – Date of hospitalization: |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |  |  |  |
| If yes, please explain:                                  | -                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |  |  |  |
|                                                          |                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |  |  |  |



# Consent to Treat Patient without Parent/Legal Guardian Present for Medical Services

#### **Authorization:**

|             | I,                    | Parent/Legal Guardian Name                                                                                                                                    | , request and authorize Katy Trail Community Health and its personnel to deliver the indicated services to the child named below as may be deemed necessary or advisable in the diagnos and treatment of the minor child.                                                                       |
|-------------|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|             |                       | Child's Name                                                                                                                                                  | Child's Birth Date                                                                                                                                                                                                                                                                              |
| *           | Services              | that may be delivered:                                                                                                                                        |                                                                                                                                                                                                                                                                                                 |
|             | I agree to            | my child receiving the below                                                                                                                                  | v school based services while they are in school without me present:                                                                                                                                                                                                                            |
|             |                       |                                                                                                                                                               |                                                                                                                                                                                                                                                                                                 |
|             |                       | Medical Services                                                                                                                                              |                                                                                                                                                                                                                                                                                                 |
|             | (Initial)             |                                                                                                                                                               |                                                                                                                                                                                                                                                                                                 |
|             | Limitatio             | ons:                                                                                                                                                          | types of services/treatment for which this authorization is given:                                                                                                                                                                                                                              |
|             | Limitatio             | ons:                                                                                                                                                          | types of services/treatment for which this authorization is given:                                                                                                                                                                                                                              |
| <b>*</b>    | Limitatio             | ons:  ny specific limitations on the                                                                                                                          | types of services/treatment for which this authorization is given:                                                                                                                                                                                                                              |
| *<br>-<br>- | Limitation Identify a | ny specific limitations on the nication:  By initialing here, I give per child, to communicate with needs, if necessary. This cor                             | rmission for the KTCH dental/medical provider providing services to me the school personnel regarding the treatment or services relevant to the mmunication consent will expire one year from the date of signature be You understand that you can contact the clinic at any time to revoke the |
| *<br>-<br>- | Limitation Identify a | ny specific limitations on the nication:  By initialing here, I give per child, to communicate with needs, if necessary. This corunless indiciated otherwise. | rmission for the KTCH dental/medical provider providing services to me the school personnel regarding the treatment or services relevant to the mmunication consent will expire one year from the date of signature be You understand that you can contact the clinic at any time to revoke the |



# Consent to Treat Patient without Parent/Legal Guardian Present for Dental Services

|               | indiciated | I services to my child. These se xis (cleaning), flouride applicat   | y Trail Community Health and its personnel to deliver the below rvices may include, but are not limited to dental examination, ion, oral x-rays and treatment planning as recommended.                                                                                                                               |
|---------------|------------|----------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|               | Ι,         | Parent/Legal Guardian Name                                           | , request and authorize Katy Trail Community Health and its personnel to deliver the indicated services to the child named below as may be deemed necessary or advisable in the diagnosis and treatment of the minor child.                                                                                          |
|               |            | Child's Name                                                         | Child's Birth Date                                                                                                                                                                                                                                                                                                   |
| *             | Services   | that may be delivered:                                               |                                                                                                                                                                                                                                                                                                                      |
|               | I agree to | my child receiving the below s                                       | school based services while they are in school without me present:                                                                                                                                                                                                                                                   |
| -             |            | <b>Dental Services</b>                                               |                                                                                                                                                                                                                                                                                                                      |
|               | (Initial)  |                                                                      |                                                                                                                                                                                                                                                                                                                      |
| *             | Limitatio  | ons:                                                                 |                                                                                                                                                                                                                                                                                                                      |
|               | Identify a | ny specific limitations on the ty                                    | ypes of services/treatment for which this authorization is given:                                                                                                                                                                                                                                                    |
| _             |            |                                                                      |                                                                                                                                                                                                                                                                                                                      |
|               |            |                                                                      |                                                                                                                                                                                                                                                                                                                      |
|               | •          | •                                                                    |                                                                                                                                                                                                                                                                                                                      |
| *             | Commun     | nication:                                                            |                                                                                                                                                                                                                                                                                                                      |
| İ             | (Initial)  | child, to communicate with the needs, if necessary. This communicate | nission for the KTCH dental/medical provider providing services to my<br>e school personnel regarding the treatment or services relevant to their<br>munication consent will expire one year from the date of signature below<br>ou understand that you can contact the clinic at any time to revoke this<br>t date. |
|               |            |                                                                      |                                                                                                                                                                                                                                                                                                                      |
|               | TURE:      |                                                                      | DATE:                                                                                                                                                                                                                                                                                                                |
| <b>IGNA</b> 1 |            |                                                                      |                                                                                                                                                                                                                                                                                                                      |
| IGNAT         |            |                                                                      |                                                                                                                                                                                                                                                                                                                      |
|               | ED NAME:   |                                                                      | Relationship to Patient:                                                                                                                                                                                                                                                                                             |